

**Questions and Answers
Regarding the New and Modified Service Definitions**

**Targeted Case Management for Individuals with DD
January 12, 2006**

Service Definition Component	Question	Response	New or Revised Answer (date)
General	Since the Developmental Therapies Definition was not approved, does that mean that Targeted Case Management was not approved as well? It is not listed in the new approved Definitions that were posted on January 3, 2006 on the Divisions Website.	Targeted Case Management is in a separate State Plan Amendment (SPA). That amendment has not yet been approved, but the questions we have been asked have been technical - not policy related - so we do not anticipate any problem in receiving CMS approval of that service. Also, please see response immediately below.	
General	What services will be available for persons with developmental disabilities other than CAP (Community Alternatives Program, especially now that CBS (Community Based Services) will be ending and Developmental Therapies was not approved?	<p>Please read the email message sent by Mike Moseley, Director of DMH/DD/SAS to Area Directors, dated 1/10/2006.</p> <p>Dear Area Directors:</p> <p>We know that the CMS decision to require the elimination of CBS for persons with developmental disabilities from the State Medicaid Plan and their refusal to approve Developmental Therapy as a replacement service has consumers, family members, providers and</p>	Added 1/18/06

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		<p>LME staff understandably concerned. We have heard that some case managers or LMEs may already be notifying consumers and families that their service will end. We are asking you to please ensure that this does not happen at this time. The Department is committed to identifying alternative services for these individuals. We have analyzed the data that you submitted and are actively involved in developing alternative strategies. We ask that you and your providers hold off on modifying consumers' treatment plans, notifying consumers that the service will end, modifying contracts with providers, etc. for the next two weeks. By that time it is our intent to have solutions and strategies in place to address these concerns.</p> <p>The Department also plans to provide you with standardized language to be used to notify consumers of this change so each LME and provider will not have to "reinvent the wheel." (We also plan to provide you with standardized language to be used for the other notices that will be required with the implementation of the new service definitions.) We appreciate your cooperation as we work through the issues that this unfortunate federal decision has created for the consumers and families</p>	

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		<p>we serve.</p> <p>Mike Moseley</p>	
Staffing Requirements	<p>Community Support requires a Qualified Professional to be responsible for developing, writing and coordinating a Person Centered Plan BUT in DD Targeted Case Management, a Qualified Professional or Associate Professional can do this. Why is there an inconsistency and why can't an Associate Professional write a Person Centered Plan in Community Support?</p>	<p>In DD, the plan is developed by the Targeted Case Manager, who must meet the staffing requirements of the definition.</p>	
Staffing Requirements	<p>What are the staffing requirements for Targeted Case Management?</p>	<p>Masters degree in a human service field plus 1 year experience working with children/adults with DD or Bachelors degree in a human services field plus 2 years experience working with children/adults with DD or licensed (by NC Nursing Board) RN plus 2 years experience working with children/adults with DD. A person with a Masters or Bachelors degree in a human service field or a licensed RN employed by the agency at the time of enrollment who</p>	

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		does not have the requisite experience will be enrolled under a sunset clause until 7/31/06. Individuals who have a bachelors degree in a non-human service field and who are employed by the agency at the time of implementation of TCM will have five years in which to obtain a human service degree.	
Entrance Criteria	Targeted Case Management for individuals with developmental disabilities: are children diagnosed with ADHD, Autism, and ADD eligible for services?	An individual must have a DD diagnosis as defined in GS 122c.	
Entrance Criteria	Can someone receive targeted case management whose primary diagnosis is not DD but has DD as an additional diagnosis?	An individual's presenting needs must be DD in order to receive Targeted Case Management. If an individual's primary needs are associated with MH or SA, the service appropriate to their diagnoses and needs must be provided (i.e. Community Support).	
Service Exclusions	Can an individual receiving targeted case management also receive Community Support Services?	No.	

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Service Exclusions	Does the provision of Targeted Case Management preclude the ability to receive Community Support services or since Community Support encompasses Case Management functions, you would be limited to the Community Support limits for # of hours allowed.	Individuals cannot receive Targeted Case Management and Community Support.	
Staffing Requirements	Will the CAP-MR/DD definition of Qualified Professional and Associate Professional be changed to reflect the new definitions for Targeted Case Management managers?	There is not a CAP definition for QP or AP. QP and AP are defined in Rule. TCM falls outside of the waiver and any individual providing TCM services must meet the staffing requirements noted above.	
Service Exclusions	<p>I recently heard that the Provider of Targeted Case Management cannot provide Community Psychiatric Supportive Treatment [also known as Community Based Services] to the same consumer. Could you clarify?</p> <p>Also I was under the impression that Targeted Case Management and Community Psychiatric Supportive Treatment were becoming Community Support in October 2005. I recently heard that Targeted Case</p>	Targeted Case Management and Community Psychiatric Supportive Treatment (also known as Community Based Services) could not be provided to the same individual. Community Psychiatric Supportive Treatment will no longer be available once the State Plan services are approved and implemented, and yes, Community Support will replace Community Psychiatric Supportive Treatment. Community Support includes case	

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	<p>Management was going to continue to be a service by itself that is not inclusive of Community Support. Could you clarify?</p>	<p>management functions within the definition and therefore may not be provided collaboratively with Targeted Case Management. Targeted Case Management is a stand alone case management definition for consumers with a developmental disability.</p>	